The Research Coach is part of an innovative, dynamic, and collaborative Teaching & Learning department that emphasizes undergraduate student success and supports evidence-based faculty development. They are part of a team that is innovative and service-oriented with a deep commitment to student success and to equity, diversity, accessibility, and inclusion.

Reporting to the Student Learning Librarian, the Research Coach oversees a peer-coaching program providing research coaching and instruction, supports the Ask Us service, and participates in the creation of learning objects and just-in-time help materials that help students successfully develop their information literacy, critical thinking, and research skills. This position helps students to develop essential critical thinking skills related to the use and creation of information, including understanding research assignments, selecting, and scoping a research topic, developing research questions, mapping various facets of a topic and related sources, reading scholarly articles, and evaluating sources critically and thoughtfully, among other related tasks. This position provides general research assistance and coaching primarily to undergraduate students and routes in-depth, discipline-specific questions and needs to the appropriate liaison librarian or curator.

In managing the day-to-day operations of a peer-coaching program this position manages campus scheduling software for coaching appointments—using this data to evaluate and assess efficacy of coaching. The research coach also supports the initial and ongoing training of peer research coaches (student employees), both at the basic and advanced level including observing and assessing peer research coaches. The research coach is also responsible for developing and maintaining partnerships with individual instructors as well as other units on campus both internal and external to the University Libraries. Student supervision and evening hours might be required.

The Research Coach is instrumental in the planning, delivery, assessment, and promotion of peer-research coaching services offered by University Libraries in collaboration with University Libraries staff, faculty, and student workers. Consistently demonstrates commitment to our values and promotes an organizational culture of Discovery, Connection, Equity, Integrity, and
Stewardship (https://library.osu.edu/strategic-directions) as well as dedication to advance the work of the Research and Education unit. All other duties as assigned

**Required Qualifications**

- Bachelor’s degree in instructional design, instructional technologies, educational psychology, or an equivalent combination of education and experience.
- At least one year of experience tutoring, mentoring, coaching, or teaching experience.
- Strong customer service orientation and demonstrated commitment to student success.
- Excellent organizational, analytical, and problem-solving skills with proven success in independently prioritizing work, analyzing information, and managing competing deadlines.
- Demonstrated ability to work effectively and creatively in a collaborative and complex environment and a demonstrated ability to work with diverse populations.
- Interest in professional development.
- Aptitudes for learning new technology/software.

**Desired Qualifications**

- Demonstrated experience in the development or facilitation of training and instructional programs, workshops, or activities.
- Knowledge of instructional design principles and learning theories.
- Experience in course development and design.
- Evidence of both professional initiative and flexibility.
- Experience providing customer service in multiple modalities including in-person and virtually.

**Application**

Please submit cover letter and resume with the online application at https://osu.wd1.myworkdayjobs.com/OSUCareers/job/Columbus-Campus/Research-Coach_R55139. The posting will expire October 10, 2022.

**Posting Range**

The posting range for this position is $18.61 - $19.24 an hour.

*The Ohio State University is an Equal Employment Opportunity employer. All qualified applicants will receive consideration for employment without regard to age, ancestry, color, disability, ethnicity, gender, gender identity or expression, genetic information, HIV/AIDS status, military status, national origin, pregnancy, race, religion, sex, sexual orientation, or veteran status. The Ohio State University is a member of the Association of College and Research Libraries (ACRL) Diversity Alliance.*
University Libraries is committed to building a diverse, equitable and inclusive environment for people of all backgrounds and ages. We are taking steps to meet that commitment and especially encourage members of under-represented communities to apply, including but not limited to women, people of color, LGBTQ+ people, veterans, and people with different abilities. We know there are great candidates who have backgrounds less traditional to our field of work—if that is you, please apply and tell us about yourself.