

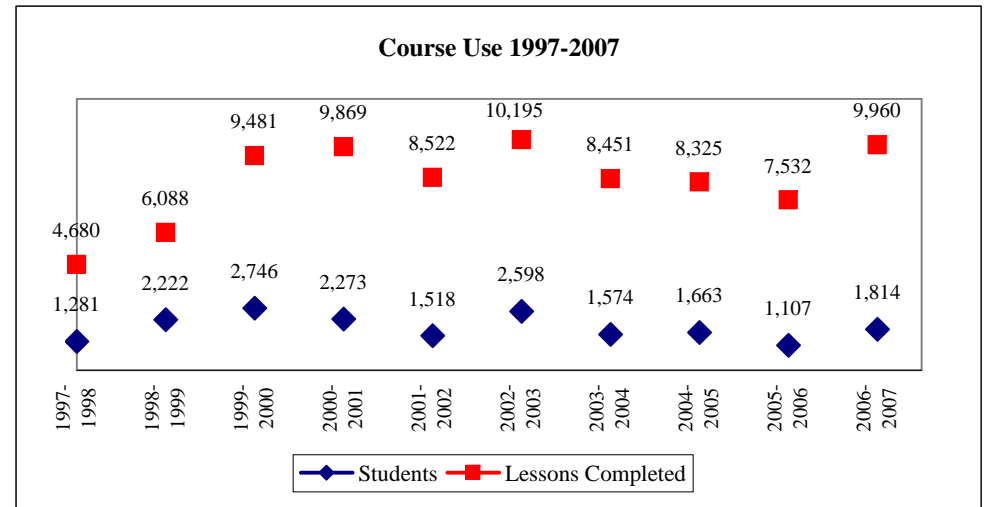
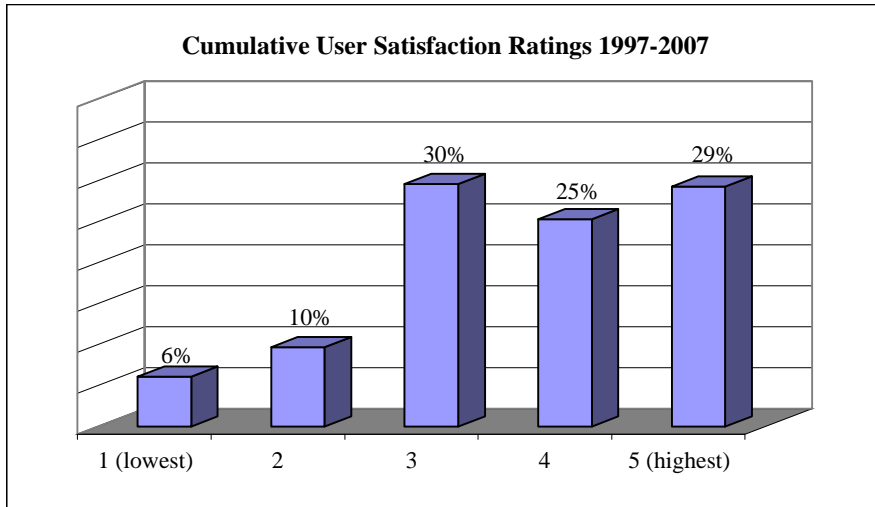
net.TUTOR: Ten Year Cumulative Overview

Satisfaction	1997-1998		1998-1999		1999-2000		2000-2001		2001-2002		2002-2003		2003-2004		2004-2005		2005-2006		2006-2007		Total 97-07	
	No.	Pct.	No.	Pct.	No.	Pct.	No.	Pct.	No.	Pct.	No.	Pct.	No.	Pct.	No.	Pct.	No.	Pct.	No.	Pct.	No.	Pct.
1 (lowest)	284	6%	510	9%	385	7%	74	2%	97	2%	196	4%	154	4%	300	8%	372	9%	261	8%	2,633	6%
2	447	10%	696	13%	551	11%	281	7%	313	8%	450	9%	297	8%	341	9%	468	11%	357	11%	4,201	10%
3	1,254	29%	1,914	34%	1,557	30%	1112	28%	1145	29%	1489	30%	1145	29%	1,069	27%	1,247	30%	891	27%	12,823	30%
4	1,269	29%	1,252	23%	1,285	25%	1039	26%	1074	27%	1297	26%	1070	28%	995	25%	906	22%	773	24%	10,960	25%
5 (highest)	1,144	26%	1,185	21%	1,465	28%	1418	36%	1328	34%	1573	31%	1223	31%	1,223	31%	1,149	28%	985	30%	12,693	29%
No. surveys	4,398	100%	5,557	100%	5,243	100%	3,924	100%	3,957	100%	5,005	100%	3,889	100%	3,928	100%	4,142	100%	3,267	100%	43,310	100%
Average rating	3.58		3.34		3.55		3.88		3.81		3.72		3.75		3.64		3.48		3.57		3.62	

Course Use	1997-1998	1998-1999	1999-2000	2000-2001	2001-2002	2002-2003	2003-2004	2004-2005	2005-2006	2006-2007	Total 97-07
Course Sections*	22	45	37	34	33	29	17	25	19	19	280
Students	1,281	2,222	2,746	2,273	1,518	2,598	1,574	1,663	1,107	1,814	18,796
Lessons Completed	4,680	6,088	9,481	9,869	8,522	10,195	8,451	8,325	7,532	9,960	83,103
Avg. Lessons/Student	3.65	2.74	3.45	4.34	5.61	3.92	5.37	5.01	6.80	5.49	4.42
Hours of Instruction**	1,248	1,623	2,528	2,632	2,273	2,719	2,254	2,220	2,009	2,656	22,162

* Multiple sections of same course not counted

**Study indicates appr. 16 min. per lesson



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